



# NORFOLK

## Department of Utilities

January 22, 2014

### Water Improvements Planned in Suburban Acres

Dear Valued Customer,

The City of Norfolk's Department of Utilities is planning a project to replace the aging water infrastructure in the area shown on the map to the right.

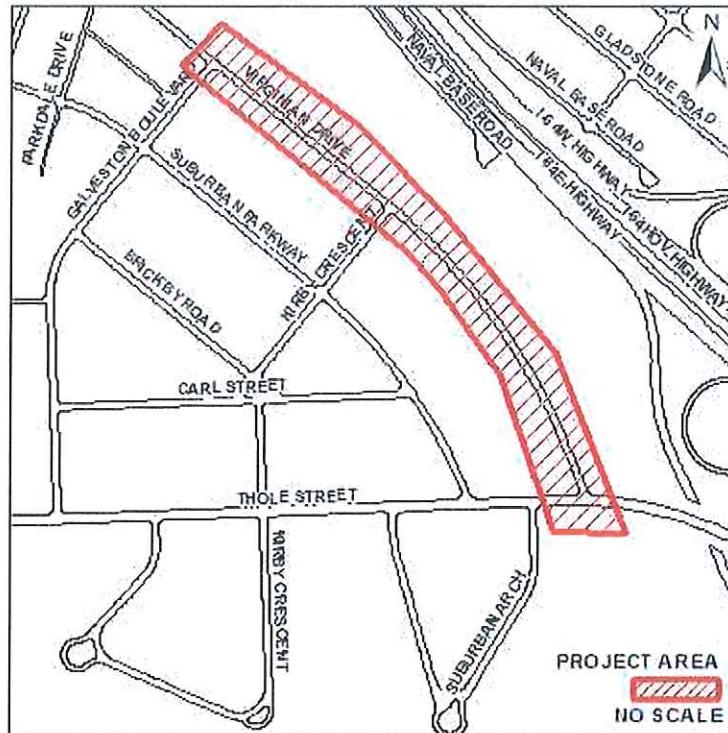
This project will include survey, design and construction of new water pipes, as well as resurfaced streets.

The City's consultant, RK & K, has been hired to complete the survey and design for this project. Over the next few months, survey crews may need to access the exterior of your property in order to identify property boundaries, easements, and surface features.

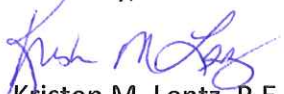
**At no time will the surveyors request to enter your home.**

This project is currently in the design phase and construction has not yet been scheduled. We will provide you with updates and information before construction begins.

We look forward to completing this project, which will enhance your water service for many years to come. If at any time you have questions or concerns, please do not hesitate to contact the project manager, David Speer, at 664-6724.



Sincerely,

  
Kristen M. Lentz, P.E.  
Director of Utilities